



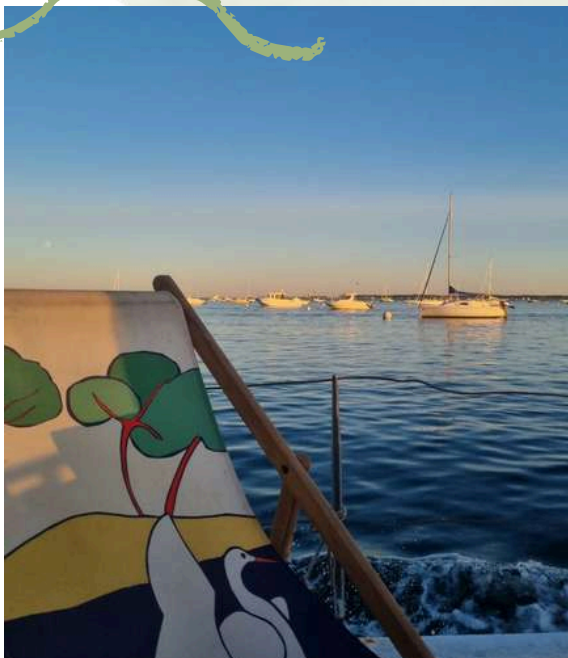
WELCOMING BOOK

**CAMPING AUX
COULEURS DU FERRET**

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01.

A nature getaway

On the Cap Ferret Peninsula, nestled among pine and oak trees, our small-scale campsite welcomes you to a true haven of nature.

Peace, comfort, and quality family time are our top priorities, to make your holiday with us truly unforgettable.

From April to October, enjoy our green oasis as the perfect starting point to discover the beauty of the Arcachon Bay.



This guide has been designed to accompany you throughout your stay and help you make the most of your experience at Camping Aux Couleurs du Ferret.

It will assist you in preparing for your arrival, planning a smooth departure, discovering our services, and organizing your activities with ease.

Between relaxation, walks, and discoveries, this welcome booklet will give you all the keys to create authentic memories and fully enjoy our beautiful region.

**On behalf of Alexandre,
Bénédicte, and the entire team,
we welcome you to our little
paradise!**



02. BEFORE YOU LEAVE, REMEMBER TO...

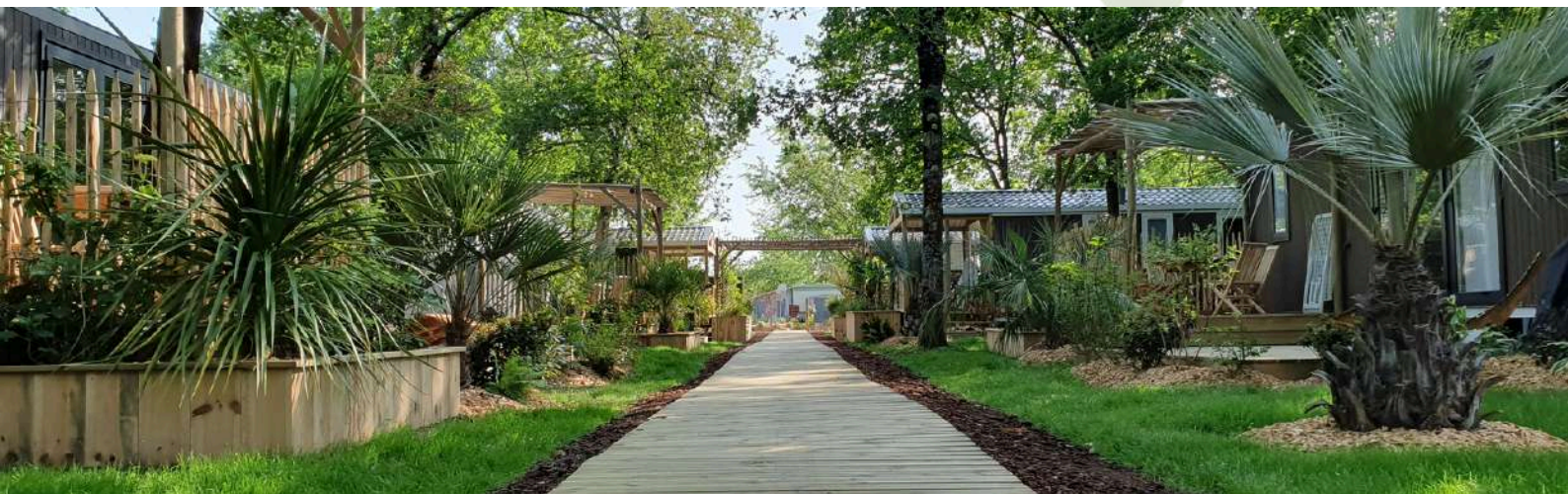
Your stay is confirmed, the dates are set, and the excitement is building... Before loading the car and heading off on your adventure, a final glance at the checklist is in order.

Here's a short, non-exhaustive list of equipment and other essentials to keep in mind for a completely relaxing stay!

- ✔ Bed linen if not added as an extra
Included in LOVE CABANE and COTTAGE DU RESINIER 1 ROOM
- ✔ Towels and bath mat if not added as an extra
Included in LOVE CABANE and COTTAGE DU RESINIER 1 ROOM
- ✔ Cleaning products – dishwashing liquid
- ✔ Kitchen linen
- ✔ Mosquito repellent
Just in case, it can always come in handy... 😊
- ✔ Coffee maker filters
- ✔ Everything you need to fully enjoy the beach:
Parasol, swimsuits, towels, sunscreen...
- ✔ Dog poop bags
Available on request at reception if needed
- ✔ Equipment for little ones
Baby kit with bed, bathtub, and high chair available by prior reservation
- ✔ Extension cord for your pitch setup



Other questions ? Take a look at our [FAQ!](#)



03. First steps at the campsite

FOR RENTAL STAY

- ✓ **Keys are handed over from 4:00 PM.**
- ✓ You can check in at reception from 2:00 PM (3:00 PM in July and August) to complete the registration. While waiting for your keys, you are welcome to enjoy the campsite.
- ✓ Please prepare a rental deposit of €250, Either by check or credit card authorization, which will be returned upon your departure.

FOR PITCH STAYS

- ✓ **Check-in is from 2:00 PM from April to June and in September/October, and from 3:00 PM in July and August.**
- ✓ A €10 deposit is required if you reserve an adapter.
- ✓ Please vacate your pitch by **12:00 PM at the latest.**

AND IN CASE OF A LATE ARRIVAL?

The reception is closed? No worries!

Just let the reception know in advance.

If we don't hear from you before closing time, our team will contact you by email or phone to inform you of the procedure for a late arrival.

A welcome folder will be waiting for you.

Inside, you will find a **map showing** the way to your rental or pitch, as well as **the keys** for your accommodation reservation.

Please note that vehicle access to the campsite is not allowed between 11:00 PM and 8:00 AM.

For arrivals after 11:00 PM, we kindly ask you to park your car in front of the reception and reach your rental on foot.

Access is controlled by **license plate recognition**, so it is also important to provide us with your license plate number before arrival to ensure smooth entry. :)

The following morning, **we invite you to visit the reception to complete your check-in, leave your deposit**, and get all the information about the campsite and its surroundings to start your holiday off right!

03. First steps at the campsite

A FASTER CHECK-IN? IT'S POSSIBLE!

For a stress-free and super quick arrival, here are some tips:

SETTLE YOUR STAY IN ADVANCE

- ✓ The balance of your stay must reach us 1 month before your arrival (by check, online credit card payment, bank transfer, or connected/paper holiday vouchers).

PREPARE REQUIRED DOCUMENTS

- ✓ A photo ID is required for each check-in at reception.
- ✓ If your pet is joining you for your holiday, we will also need their up-to-date vaccination record.

CHECK YOUR STAY INFORMATION

- ✓ Make sure your reservation form is complete, including the full names and dates of birth of all participants.

PREPARE YOUR DEPOSIT (ACCOMMODATIONS)

- ✓ You can now prepare your €250 rental deposit.
- ✓ You may write a check to Camping Aux Couleurs du Ferret, or have your credit card ready for an authorization hold (no payment will be taken).

PROVIDE YOUR LICENSE PLATE NUMBER

- ✓ Access to the campsite is controlled by license plate recognition, so it is mandatory to provide it.
- You can enter it on your online profile or send it to us by phone or email.



04. Settle in and unpack your bags

*Have you just picked up your keys?
Great, your holiday can begin!*



FOR RENTAL STAYS

- ✓ An inventory provided at your arrival must be completed independently and returned to us by the following evening at the latest.
- ✓ If you notice a technical issue or are unsatisfied with your rental, please contact our reception before settling in.
- ✓ Everything okay? Then you can unpack your bags and start exploring our beautiful region!

FOR PITCH STAY

- ✓ You may proceed to the pitch assigned for your stay.
- ✓ Any request to change your pitch must be coordinated with reception in advance.
- ✓ The electric hookup is located on your pitch or on a neighboring pitch.
AMPERAGE – 16A
Forgot your adapter? Stop by reception.



- Cottages
- Cabanes
- Chalets
- Emplacements nus

05. Living together

To ensure your stay goes smoothly, we would like to share a few essential points from our house rules, so you can enjoy your holiday with complete peace of mind.

- **Dogs and other pets must never be left off-leash** and cannot be left at the campsite, even confined, in the absence of their owners, who are legally responsible for them.
- Guests are kindly asked to **avoid any noise or conversations** that could disturb their neighbors. **Complete silence must be observed between 11:00 PM and 8:00 AM.**
- Inside the campsite, vehicles must **not exceed a speed limit of 10 km/h.**
- **The barrier is open from 8:00 AM to 11:00 PM and operates via license plate recognition.**
Outside these hours, vehicles are not allowed to circulate within the campsite.
- Parking on a pitch other than the one assigned to you is not permitted, as it may prevent new arrivals from setting up.
- **The sanitary facilities are shared spaces.**
Please respect the work of our maintenance team and your fellow holidaymakers by leaving the area clean after use.
- **Recycling containers** are available at the campsite entrance.
Help preserve the environment by following the sorting instructions:
 - **Blue container:** glass (jars, bottles)
 - **Black container:** household waste in bags
 - **Yellow container:** loose plastic and cardboard
 - **Composter:** for organic wasteTo get a bucket and instructions, please contact reception. 😊
- **Charcoal barbecues are not allowed** on rental accommodations or pitches.
A shared barbecue area is available near the reception.

You can find the full version of our [house rules right here.](#)

06. Our essential informations

ALL YEAR ROUND...

BIKE RENTAL



To make the most of your holiday at our campsite, we recommend reserving your bikes in advance by contacting us via email before your arrival. Rates are available [here!](#)

WIFI



Wi-Fi is freely accessible throughout the entire campsite. As the campsite is very green and wooded, the best internet connection is at the reception and its terrace.

BAKERY

OUI OUI
BAGUETTE

A bakery/pastry service is provided by L'Atelier des Pains. Place your order the day before for delivery at reception the next morning. A real treat for a beautiful holiday morning! Prices are displayed at reception.

BREAKFAST - 10.50€/pers./day



Enjoy a delicious breakfast to give you the energy to explore the beauty of the Arcachon Bay. Reserve your breakfast basket in advance of your arrival. Includes: baguette, croissant, butter, jam, hot drink, fruit juice, yogurt, and fruit.

LINEN RENTAL



Make your stay easier with our bed linen kit rental service. Please reserve these kits at least one week before your arrival to guarantee your comfort. You can find the extra charges [here](#).

LAUNDRY



At the back of the reception and lounge area, you will find 1 washing machine and 1 dryer available 24/7. With a coin-operated system: €4.50 per wash / €3.50 per drying cycle.

CHARGING STATIONS



To charge your electric vehicles, there are 3 slow-charging stations at the campsite entrance. Available for an extra fee. Information at reception.

06. Our essential informations

...AND ONLY DURING JULY AND AUGUST

KIDS CLUB



Your little explorers will have the chance to have fun at the Kids Club, for children aged 3 to 12 years. Activities take place in the morning from 9:00 AM to 12:30 PM and in the evening from 6:00 PM to 8:00 PM.

A special party or movie night, depending on the children's preferences, will add an extra dose of fun to their week!

YOGA



Amid the pine trees, enjoy an outdoor yoga class once or twice a week, a moment dedicated to discovery and reconnection.

Free with registration at reception.

CONCERTS



Don't miss our weekly concert on the campsite terrace.

Sit back, relax, and let yourself be carried away by enchanting melodies in the summery atmosphere of our campsite.

Unforgettable moments await you!

FOODTRUCK

Summer promises delicious and varied evenings!

From 6:30 p.m., our terrace in front of the reception comes alive with a tempting selection of different food trucks each night.

On the menu, treat yourself to tasty pizzas, delicious burgers, and themed Caribbean and Asian evenings that will delight your taste buds.



07. For a more responsible stay



ENVIRONMENTAL COMMITMENT AT THE CAMPSITE

Aware of today's environmental challenges and as part of an approach focused on **respect for the environment**, our establishment obtained the Ecolabel certification at the end of 2022, with its renewal in 2024!

To raise awareness of our ecological commitment, we would like to remind you of a **few simple actions** to adopt during your stay with us:

- **Turn off lights and heating** when you are away. Do not heat more than necessary.
- **Limit water consumption** when washing dishes and taking showers.
- **Sort your waste.** Recycling containers are located at the entrance of the campsite.
- **Do not throw away items you could take back home;** instead, drop them off at reception for the enjoyment of other holidaymakers.
- Please avoid throwing anything other than toilet paper into the sanitary facilities.

Waste sorting, water saving, energy saving: by adopting these "small actions," we can achieve significant results.

Let's all play a part in preserving nature — it deserves a holiday too.

Thank you for your cooperation in helping us ensure an environmentally friendly stay.

Small eco-friendly actions for your holidays...



LET'S CHOOSE ECO-FRIENDLY WAYS TO GET AROUND!
Explore the Arcachon Bay thanks to its beautiful and numerous cycling paths.



LET'S RESPECT THE BEACHES!
Pick up your litter (and others' if necessary) during your outings along the Atlantic coast.



LET'S RESPECT NATURAL AREAS!
When out walking, stick to marked trails and follow the regulations of protected areas.

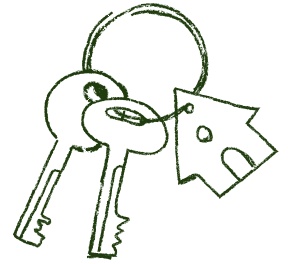
08. A stress free departure

Already leaving?

All good things must come to an end, and it's almost time to hit the road again.

We invite you to follow the few steps below to prepare for a smooth and stress-free departure.

LEAVING YOUR ACCOMMODATION



- The accommodation must be vacated by **10:00 a.m. at the latest**.
- We kindly ask you to **carry out a full cleaning of your rental** (unless you have booked the CLEANING PACKAGE). Failing this, a deduction from the security deposit may be applied.
- Please make sure you do not leave any personal belongings in the accommodation.
- During **JULY and AUGUST**, an **appointment is required** for the check-out inspection.
- After our staff has inspected the accommodation with you, we will close it and collect the keys.
- All that remains is to stop by reception to **collect your security deposit** and **settle any additional charges** related to your stay.

LEAVING YOUR PITCH

- The pitch must be vacated by **12:00 p.m. at the latest**.
- Please plan ahead and **prepare for your departure in advance**.
- **The pitch must be left clean**, just as it was when you arrived.
- We invite you to stop by reception before leaving to make sure that **any additional charges related to your stay have been settled**.

Feeling like coming back to see us?

If a pitch or a specific accommodation number particularly appealed to you and you would like to spend your next holiday with us, feel free to contact reception to make a pre-booking. Now that you know the campsite and its surroundings, you can plan your next stay even more easily.

09. The team's favorite spots and our must-sees

RESTAURANTS



- Chez Mayzou, in Cap Ferret
- Le White Garden, in La Vigne
- L'Escale, at the Cap Ferret pier
- La Cabane 44 at the oyster port of Arès

HAVING A DRINK



- Chez Pierrette, in Pirailan
- Le White Garden, in La Vigne
- L'Escale, at the Cap Ferret pier
- The Fish Head, in Andernos

EXPERIENCES

- Discover Europe's largest dune, the Dune of Pyla
- Take a boat trip around the Banc d'Arguin
- Try a sunrise surf lesson
- Prepare a picnic by the ocean or the bay at sunset



MARKETS



- Cap Ferret Market
- Biganos Market on Sunday morning
- Claouey Market
- Andernos open-air market on Friday morning

TIPS FOR VACATIONERS



- Choose eco-friendly transportation during your stay
- Carefully follow lifeguards' instructions when going to the ocean
- When cycling, make sure to use bike paths
- Bring mosquito repellent, just in case...

WALKS

- Walk along the bay on the beach in Claouey
- Discover the salt marshes of Arès-Lège, between Jane de Boy and the oyster port of Arès
- The Cap Ferret Dunes Alphabet Trail
- **WITH YOUR DOG ON A LEASH** -St Brice natural site, in Arès



09. The team's favorite spots and our must-sees

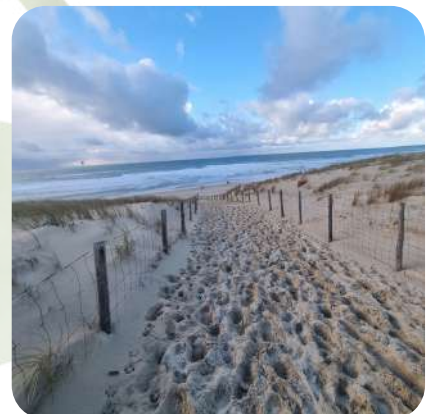
To make the most of your stay in our beautiful region, here are a **few suggestions to enhance your holiday with us!**

- Start with a **surfing lesson** at Grand Crohot (7 km away), or simply enjoy a relaxing break! There are several schools, including the Surf Club Presqu'île and L'école L'Andade.
- **Treat yourself to delicious oysters by the Bassin at a local oyster farm.** From the village of Claouey to the tip of Cap Ferret, each village offers a unique tasting experience!
- **Explore the Arcachon Bay and its villages by boat.** From the village of Canon or the tip of Cap Ferret, the UBA (Union des Bateliers Arcachonnais) offers various excursions. You can book a trip at the campsite reception.
- Set out for a day of adventure on **200 km of bike paths**, whether through the heart of the pine forest or along the Bassin. The bike paths start right in front of the campsite entrance.
- Discover the **23 km of the Cap Ferret Peninsula** and explore its wild side, iconic lighthouse, and charming villages.
- Dare to climb the **Dune du Pilat** and reach the top of the **tallest dune in Europe** for breathtaking views of the Bassin and the Banc d'Arguin. Check the official website for all the practical information to plan your visit.
- Finally, don't miss the **local gourmet markets** nearby to taste regional products and discover the flavors of the area!

And also

Take a walk in the heart of nature reserves: Les Prés Salés in Arès and the Pirailan reservoirs.

Try diving in Arcachon Bay at the village of Grand Piquey.



10. Contacts and useful information

RECEPTION

Our team welcome you:

FROM 01/04 TO 30/06 AND FROM 01/09 TO 15/10

Monday to Saturday from 9am to 12am -
2pm to 6pm.
Sunday from 9am until 12am

FROM 01/07 ATO 31/08

Everyday from 08h30am to 12am - 3pm to
8pm



RECEPTION

05.56.82.07.40

EMERGENCY NUMBER in case

On the reception door

USEFUL NUMBERS



SAMU 15



POLICE 17



FIRE DEPARTEMENT 18



EMERGENCY 112

Lège pharmacy :

05 56 60 13 00

Medical Practice – Bélisaire Medical Center:

05 56 60 64 23

Wallerstein Private Hospital, Arès:

05 56 03 87 00

Nursing Practice of Lège Cap Ferret:

07 78 42 24 20

Cap Ferret Taxi :

06 11 41 09 78

Vet'Estey Veterinary Clinic, Claouey :

05 56 60 73 73

Dental Practice of Lège Cap Ferret:

05 56 60 16 34

Lège Cap Ferret tourist office:

05 56 03 94 49

11. Until the next stay !



CAMPING AUX COULEURS DU FERRET

101 AVENUE DU MEDOC - 33950 LEGE CAP FERRET

05.56.82.07.40

contact@campingcapferret.com

www.campingcapferret.com

